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January 21, 2014

VIA ELECTRONIC FILING

Jocelyn G. Boyd, Esquire
Chief Clerk/Administrator
The Public Service Commission of South Carolina
101 Executive Center Drive, Suite 100
Columbia, South Carolina 29210

RE: South Carolina Disconnection Report of Service Terminations
Docket No. 2006-193-EG

Dear Mrs. Boyd:

In accordance with the request of F. David Butler dated January 13, 2005, Duke Energy Progress hereby provides its South Carolina Disconnection Report of Service Terminations for the period October 2013 through December 2013.

The attached information contains the total number of customers whose services have been terminated, the daily number of customers' services that have been involuntarily terminated and the reasons (i.e., nonpayment of bill or deferred payment agreement and fraud or tampering), and the average duration of service interruptions.

If you have any questions, please let me know.

Respectfully submitted,

A handwritten signature in blue ink that reads "Timika Shafeek-Horton".

Timika Shafeek-Horton
Deputy General Counsel

Attachment

TSH/gw

cc: John Flitter
Courtney Edwards

Duke Energy Progress

Quarterly Report on South Carolina Involuntary Disconnects (Fourth Quarter 2013)

- 1) Total number of South Carolina customers whose services have been terminated involuntarily:

Month	Number of customers
October 2013	1891
November 2013	1607
December 2013	1682

- 2) Daily number of South Carolina customers whose services have been terminated involuntarily, and reason for termination:

October 2013			November 2013			December 2013		
Day	NonPay	Hazard	Day	NonPay	Hazard	Day	NonPay	Hazard
1	52	1	1	36	1	1		
2	72	2	2		1	2	78	
3	92	1	3		1	3	54	1
4	40	1	4	55		4	109	3
5			5	68	3	5	104	1
6			6	97	1	6	74	1
7	82		7	102		7		
8	51		8	57		8		
9	90	1	9			9	75	1
10	72	3	10			10	68	3
11	66	1	11	3	2	11	66	2
12			12	100		12	121	
13			13	129	2	13	94	4
14	58	1	14	141	1	14		
15	81	1	15	61	3	15		
16	103	1	16		1	16	72	2
17	112	4	17			17	81	2
18	69	1	18	76		18	126	2
19			19	83	2	19	88	
20			20	116		20	73	2
21	112	1	21	131		21		
22	106		22	90		22		
23	93	1	23			23	71	1
24	140	1	24			24		
25	81	2	25	71	2	25		
26		1	26	65	1	26	2	2
27			27	97	7	27	128	5
28	56	2	28			28		1
29	82		29			29		
30	88	4	30		1	30	100	2
31	62	1	31			31	63	

- 3) Reasons for involuntary terminations: customers were disconnected either for non-payment of electric bills or for conditions on the customer's side of the point of delivery deemed by Duke Energy Progress (DEP) to be dangerous to life or property. Totals were as follows:

Reason	October	November	December
Non payment	1860	1578	1647
Hazard	31	29	35

- 4) Average duration of involuntary terminations:

0.67 days (based on instances in which DEP can confirm that the reconnect is in the same name and same premise as the disconnect)

- 5) Company procedures in effect governing involuntary terminations, including any procedures followed by the utilities to inform customers who faced termination of those regulations and programs which may offer those customers assistance in maintaining their service:

Original document entitled "PEC Residential Delinquent Account Disconnection Procedures – South Carolina" and samples of the company's Final Notice and Notice of Proposed Termination were filed with the Fourth Quarter 2004 report. No changes have been made to these procedures. They continue to be applicable.